



PROVIDER ALERT

Case Management Updates

December 2, 2019

Alert Summary: This alert provides detail on care coordination activities that will be reimbursed for Case Management. The Case Management billable code will be changing to T1017 and we are adding an increased reimbursement rate for master's level professionals providing Case Management Services to the fee schedule. Independently licensed master's level clinicians can provide Case Management via telemental health.

Dear Provider,

Thank you for your ongoing partnership as we continue with the implementation of the services offered to child and adolescent Medicaid members.

Effective January 1, 2020:

Care Coordination Activities: The Case Manager will be reimbursed for care coordination activities under the following conditions (42 CFR 440.169):

- Collecting and compiling information to support assessment activities.
- Referral and coordination to arrange for services and related activities.
- Following up on coordinating care to ensure services are provided and member's needs are adequately addressed.

Case Management will continue to have an annual threshold of 240 units.

Case Management via Telehealth: Independently licensed master's level clinicians can provide CM via telehealth. Please refer to Optum's telehealth guidelines in Optum Idaho's Provider Manual. The Provider Manual is located on our website: optumidaho.com > For Network Providers > Guidelines & Policies > [Provider Manual](#).

Fee Schedule Update - Effective January 1, 2020:

As of January 1, 2020, the billable code for Case Management will be changing to T1017. The reimbursement rate for Case Management care coordination activities will be the same reimbursement rate as face to face and telephonic services. We will be requiring the use of modifiers to distinguish the type of CM services provided as well as by what level of professional.

Please see the table below for a summary of the fee schedule updates effective January 1, 2020:

HCPC Code	Modifier	Modifier	Description	Unit	Current Rate	1/1/20 Rate
T1016			No longer used for Case Management	15 min	12.09	0
T1017			Case Management	15 min	12.09	13.26
T1017	HO		Case Management Master's Under Supervisory Protocol	15 min	12.09	13.26
T1017	HN		Case Management Paraprofessional Under Supervisory Protocol	15 min	12.09	12.40
T1017		UA	Case Management – Care Coordination Activities	15 min	12.09	13.26
T1017	HO	UA	Case Management Master's Under Supervisory Protocol – Care Coordination Activities	15 min	12.09	13.26
T1017	HN	UA	Case Management Paraprofessional Under Supervisory Protocol – Care Coordination Activities	15 min	12.09	12.40
H0006			No longer used for Case Management – Substance Abuse – use code T1017	15 min	12.40	0
H0023			No longer used for Telephonic Case Management (either BH or Substance Abuse) – use code T1017	15 min	9.07	0

Thank you,
The Optum Idaho Team